

LG SuperSign Premier-s Limited Warranty USA

WHAT THIS WARRANTY COVERS:

LG's SuperSign Premier-s solution ("Solution") includes several software, hardware and content components. The components covered in this warranty are the LG Media Player, LCD Monitor and Wall Mount hardware ("Solution Hardware Components"). Should any of your Solution Hardware Components fail due to a defect in materials or workmanship under normal use during the warranty period ("Warranty Period") listed below LG will, at its option, repair or replace the affected Solution Hardware Component in accordance with the terms, conditions and procedures set forth in this Limited Warranty. This limited warranty is valid only to the original purchaser of the Solution, is not assignable or transferrable to any subsequent purchaser or user, and applies only when the Solution is purchased new in the original packaging through an LG authorized dealer or distributor and is used in the United States ("U.S.") excluding U.S. Territories and possessions.

Note: Functionally equivalent replacement units and/or repair parts may be new or refurbished and are warranted for the remaining portion of the Solution's original Warranty Period or 90 days, whichever is longer. LG may deny service under this limited warranty if you are delinquent in any payments to LG for the Solution.

WARRANTY PERIOD:

Parts & Labor: 3 Years from the Date of Purchase

Please retain sales receipt, dealer's dated bill of sale or delivery ticket as evidence of the Date of Purchase for proof of warranty. You may be required to submit a copy to LG or an LG authorized service representative at the time warranty service is provided.

HOW TO OBTAIN AUTHORIZATION FOR SERVICE:

If you have any questions, require customer service, or wish to report a claim, please call the LG Business Solutions toll-free number at 1-888-865-3026. In order to obtain warranty service you will need to provide LG with certain information including but not limited to the (i) LG model number(s), (ii) LG serial number(s), (iii) purchase date (copy of purchase order or purchase receipt may be required), (iv) full address and contact information for the property where the Solution Hardware Components are located, and (v) other information required by LG. Some calls will include a fault diagnosis to clarify the problem prior to any service. Service will be provided by an LG authorized service representative. If due to environmental and/or technical requirements certain repairs cannot be completed, the cost to transport and/or ship the Solution Hardware Components for service may be covered under this warranty.

SWAP COVERAGE / DE-INSTALLATION/REINSTALLATION:

Swap coverage may be available for the LG LCD Display, Media Player, and Wall Mount. If available, replacement of eligible Solution Hardware Components as a result of mechanical breakdown will be provided within 48 hours after LG in its sole discretion determines that a Solution Hardware Components issue exists.

On-site de-installation/reinstallation may be available for the LG LCD Display and Media Player. De-installation/reinstallation refers to the process of removing and replacing monitors from the wall mount/stand or removing and replacing media players from the monitor. It does not refer to, or imply, de-installation or reinstallation of the Wall Mount (or any other 3rd party mount) to or from the wall or enclosure. The LG authorized service representative will **NOT** perform any repair services to walls, ceilings, tables, etc., or any other building infrastructure. Please contact the entity who performed the installation for building infrastructure repairs. If available, an authorized LG service representative will perform the de-installation/reinstallation during the hours of 7:00 a.m. to 7:00 p.m. local time Monday through Friday, excluding holidays, unless otherwise specified by LG. The Solution Hardware Components must be reasonably accessible to the repair person. You will be required to provide a lift truck onsite for the repair technician should the bottom or base of any of the Solution Hardware Components be mounted at or more than nine (9) feet off the ground.

LIMITATIONS AND EXCLUSIONS:

This limited warranty does not cover the software or content components of the Solution (e.g. photos, feeds, templates, et cetera). Please refer to the End User License Agreement that is provided upon first accessing the Solution for further details. THE TEMPLATES PROVIDED WITH THE SOLUTION ARE PROVIDED "AS-IS" WITH NO WARRANTY OF ANY KIND.

LG and/or its agents may refer you to and/or provide links to access content and other services of third parties which can be used with the Solution ("Third Party Service(s)"). When you engage with a Third Party Service, you are interacting with the third party, not with LG. If you choose to use a Third Party Service and share information with it, the Third Party Services may use and share your data in accordance with its privacy policy and your privacy settings on such Third Party Service. LG IS NOT RESPONSIBLE FOR AND MAKES NO WARRANTIES, EXPRESS OR IMPLIED, AS TO THE THIRD PARTY SERVICES OR THE PROVIDERS OF SAME. IN NO EVENT WILL LG BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DAMAGES RELATING TO THE THIRD PARTY SERVICES WHETHER DIRECT, INDIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST PROFITS.

In addition, this limited warranty does not cover:

- Damage caused in shipping or transit.
- Pre-existing conditions (incurred prior to the effective date of coverage).
- Issues due to improper customer installation or by use or installation inconsistent with the owner's manual and/or other LG's instruction, including incorrect or insufficient AC supply (please consult the owner's manual for power supply requirements).
- Installation or repair of antenna systems, internet-related equipment (e.g. routers), cable converters, cable company supplied equipment or other components in a video or internet system.
- Issues due to deficient signal reception or set up adjustments, or damage caused by improper adjustments.
- Issues due to internet service provider (ISP) or end-customer data network issues
- Issues caused by use of parts, peripherals or software not included in the Solution or recommended by LG.
- Issues due to modification of or to any part of the Solution.
- Consumable parts or accessories (such as fuses or disposable batteries).
- Damage (including cosmetic damage) or failure, due to misuse, abuse, negligence, improper maintenance or storage, or to acts of God or other causes beyond LG's control. (Causes beyond LG's control include but are not limited to lightning strike, power surges, power outages and water damage).
- Display screen imperfections, including normal wear and tear or cosmetic damage, markings or retained images on glass panel resulting from viewing fixed images (including, among other things, non-expanded standard 4:3 pictures on wide screen TVs, video game images, or onscreen data in stationary and fixed location). Issues due to repair or replacement of warranted parts by other than LG authorized service representatives.
- Products purchased or serviced outside of the U.S.A.
- Products where the original factory serial numbers have been removed defaced or changed in any way.
- Products sold or labeled as open box, discounted, refurbished, "AS IS" or similar disclaimed.
- Damage caused by computer or internet viruses, bugs, worms or Trojan Horses or related phenomena.

The cost of repair or replacement under these excluded circumstances shall be borne by the purchaser of the Solution.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, AND LG HEREBY SPECIFICALLY DISCLAIMS ALL IMPLIED WARRANTIES INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD STATED ABOVE. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE REMEDY FOR THE CUSTOMER FOR ANY DEFECTS IN MATERIAL AND WORKMANSHIP. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON LG. LG DOES NOT WARRANT UNINTERRUPTED OR ERROR-FREE OPERATION OF THE PRODUCT.

NEITHER THE MANUFACTURER NOR ITS DISTRIBUTORS, AFFILIATES, VENDORS OR AGENTS SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST PROFITS, LOST OR CORRUPTED PROGRAMMING OR DATA, OR ANY OTHER DAMAGE WHETHER BASED

IN CONTRACT, TORT, OR OTHER LEGAL THEORY EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR IF SUCH DAMAGES COULD HAVE BEEN REASONABLY FORESEEN. NO RECOVERY OF ANY KIND AGAINST LG FOR DIRECT DAMAGES SHALL BE GREATER IN AMOUNT THAN THE TOTAL FEES PAID FOR THE SOLUTION IN THE TWELVE (12) MONTHS PRIOR TO THE DATE ANY ALLEGED CAUSE OF ACTION AGAINST LG ACCRUED. WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO YOU AND YOUR PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE USE, MISUSE OR INABILITY TO USE THE SOLUTION NOT CAUSED DIRECTLY BY THE GROSS NEGLIGENCE OF LG.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

If there is any inconsistency between this limited warranty and any other agreement or statement included with or relating to the Solution Hardware Components, this limited warranty shall govern. If any provision of this limited warranty is found invalid or unenforceable, it shall be deemed modified to the minimum extent necessary to make it enforceable and the remainder of the limited warranty shall remain valid and enforceable according to its terms.

HOW TO OBTAIN WARRANTY SERVICE & ADDITIONAL INFORMATION:

Call 1-888-865-3026 or visit our website at <http://LGMakesItSimple.com>.